



REPUBLIC OF ZAMBIA

PRESS BRIEFING BY
MR. PATRICK K. KANGWA
SECRETARY TO THE CABINET
ON THE LAUNCH OF ACTIVITIES FOR
THE COMMEMORATION OF
THE 2024 AFRICA PUBLIC SERVICE DAY
TUESDAY, 18TH JUNE, 2024

CABINET OFFICE
LUSAKA

JUNE 2024

MEMBERS OF THE PRESS;

LADIES AND GENTLEMEN.

GOOD MORNING.

ZAMBIA WILL JOIN THE REST OF THE CONTINENT IN COMMEMORATING AFRICA PUBLIC SERVICE DAY ON SUNDAY, 23RD JUNE, 2024. THIS IS A SPECIAL DAY AT WHICH WE RECOGNISE AND CELEBRATE THE ROLE THE PUBLIC SERVICE PLAYS IN DRIVING THE DEVELOPMENT AGENDA OF OUR COUNTRY AND THAT OF THE AFRICAN CONTINENT AT LARGE.

ON THIS DAY, OUR PUBLIC SERVICE HAS THE OPPORTUNITY TO REFLECT ON ITS PERFORMANCE AS WELL AS ITS FUTURE IN LIGHT OF RAPID TECHNOLOGICAL ADVANCEMENTS AND THE EVER-CHANGING NEEDS OF OUR PEOPLE.

THE COMMEMORATION OF THIS YEAR'S AFRICA PUBLIC SERVICE DAY IS SPECIAL AS IT COINCIDES WITH OUR CELEBRATION OF ZAMBIA @60. THIS, THEREFORE, IS A MOMENTOUS OCCASION TO ACKNOWLEDGE AND APPRECIATE THE CONTRIBUTIONS OF THE PUBLIC SERVICE TO THE DEVELOPMENT OF OUR COUNTRY SINCE INDEPENDENCE ON 24TH OCTOBER, 1964.

LADIES AND GENTLEMEN,

THIS YEAR, THE AFRICA PUBLIC SERVICE DAY WILL BE COMMEMORATED UNDER THE THEME "**EMPOWERING A CITIZEN-CENTRIC PUBLIC SERVICE FOR AN INCLUSIVE AND THRIVING 21ST CENTURY AFRICA: A JOURNEY OF LIFELONG LEARNING AND TECHNOLOGICAL TRANSFORMATION**".

THE THEME UNDERSCORES GOVERNMENT'S COMMITMENT TO TAKE DEVELOPMENT TO ALL PARTS OF OUR COUNTRY. GOVERNMENT IS COMMITTED TO SECURING SHARED PROSPERITY FOR ALL ZAMBIANS IN THE 21ST CENTURY AND BEYOND.

AS A NATION, WE BELIEVE IN THE ROLE OF LIFE LONG LEARNING AND TECHNOLOGICAL TRANSFORMATION IN ACTUALISING SUSTAINABLE DEVELOPMENT FOR THE COUNTRY. THIS IS AS ESPOUSED IN OUR VARIOUS POLICY DOCUMENTS, WHICH INCLUDE THE VISION 2030, THE 8TH NATIONAL DEVELOPMENT PLAN, AND THE NATIONAL ELECTRONIC GOVERNMENT PLAN.

LADIES AND GENTLEMEN,

DURING THIS YEAR'S COMMEMORATION, A SERIES OF ACTIVITIES WILL BE HELD AT NATIONAL AND PROVINCIAL LEVEL. THESE INCLUDE EXHIBITIONS AND PUBLIC DISCUSSIONS.

DURING THE EXHIBITIONS, PUBLIC SERVICE INSTITUTIONS WILL SHOWCASE VARIOUS SERVICES AND PRODUCTS OFFERED TO OUR PEOPLE AS WELL AS TECHNOLOGICAL INNOVATIONS IN SERVICE DELIVERY.

IN ADDITION, PUBLIC DISCUSSIONS WILL BE HELD ON RADIO AND TELEVISION ON TOPICAL ISSUES RELATED TO THE THEME.

THE ACTIVITIES WILL TAKE PLACE FROM THURSDAY, 20TH JUNE TO SUNDAY, 23RD JUNE, 2024 ACROSS THE COUNTRY. IN LUSAKA, THE EXHIBITIONS WILL BE HELD AT THE PIAZZA, EAST PARK MALL. SIMILARLY, EXHIBITIONS WILL BE HELD IN ALL THE PROVINCES SPEARHEADED BY RESPECTIVE PROVINCIAL ADMINISTRATIONS.

DURING THE EXHIBITIONS, MEMBERS OF THE PUBLIC WILL BE ABLE TO ACCESS ON THE SPOT SERVICES, SUCH AS HEALTH SERVICES, EDUCATIONAL SERVICES, PENSION SERVICES, NATIONAL REGISTRATION.

LADIES AND GENTLEMEN,

THE EXHIBITIONS PRESENT AN OPPORTUNITY FOR THE MEMBERS OF THE PUBLIC TO INTERACT WITH VARIOUS PUBLIC INSTITUTIONS UNDER ONE ROOF. IT IS ALSO A PLATFORM FOR THE PRIVATE SECTOR, CIVIL SOCIETY AND OTHER STAKEHOLDERS TO ENGAGE IN MEANINGFUL DIALOGUE ON ENHANCING SERVICE DELIVERY TO MEET THE DEMANDS OF ZAMBIA @60 AND OF THE 21ST CENTURY.

IN THIS VEIN, I CALL UPON ALL MEMBERS OF THE PUBLIC TO FIND TIME TO COME AND BE PART OF THIS YEAR'S AFRICA PUBLIC SERVICE DAY CELEBRATIONS BOTH IN LUSAKA AND PROVINCIAL CENTRES.

LADIES AND GENTLEMEN,

ON SUNDAY, 23RD JUNE, 2024, CEREMONIES WILL BE HELD TO MARK THE CLIMAX OF THE COMMEMORATION OF AFRICA PUBLIC SERVICE DAY. IN LUSAKA, THE COMMEMORATION CEREMONY WILL BE HELD AT THE PIAZZA, EAST PARK MALL, THE VENUE OF THE EXHIBITIONS.

ON THIS DAY, OUTSTANDING PUBLIC SERVICE INSTITUTIONS WILL BE AWARDED FOR EXCEPTIONAL PERFORMANCE, INNOVATION AND DEDICATION TO SERVICE. THIS IS AIMED AT MOTIVATING PUBLIC INSTITUTIONS TO ALWAYS PURSUE EXCELLENCE IN SERVICE DELIVERY.

THE AWARDS WILL BE IN THE FOLLOWING FIVE CATEGORIES: -

- I. MOST HIGH PERFORMING PUBLIC INSTITUTION;
- II. MOST ETHICAL AND INCLUSIVE PUBLIC INSTITUTION;
- III. MOST E-TRANSFORMED AND INNOVATIVE INSTITUTION;
- IV. MOST CUSTOMER CENTRIC INSTITUTION; AND
- V. BEST EXHIBITOR.

LADIES AND GENTLEMEN,

IN LINE WITH OUR CHERISHED PRACTICE, WE WILL SOLICIT THE VIEWS OF MEMBERS OF THE PUBLIC IN SELECTING DESERVING INSTITUTIONS TO RECEIVE THE AWARDS DURING THE COMMEMORATION CEREMONY. YOUR FEEDBACK IS ESSENTIAL IN IMPROVING PUBLIC SERVICE DELIVERY.

I, THEREFORE, URGE MEMBERS OF THE PUBLIC TO VOTE FOR THEIR PREFERRED INSTITUTIONS IN EACH OF THE AWARD CATEGORY.

THE SELECTION PROCESS WILL BE DONE THROUGH A TOLL-FREE SMS VOTING PLATFORM ON ALL MOBILE SERVICE PROVIDERS, WHICH WILL RUN FROM WEDNESDAY, 19TH JUNE, TO FRIDAY, 21ST JUNE, 2024.

LADIES AND GENTLEMEN,

I AM CONFIDENT THAT THIS YEAR'S AFRICA PUBLIC SERVICE DAY CELEBRATIONS WILL BE IMPACTFUL AS IT IS A YEAR WE ARE ALSO CELEBRATING ZAMBIA @60. IN THIS REGARD, THE PUBLIC SERVICE WORKERS ARE DIRECTED TO PARTICIPATE FULLY TO MAKE THE COMMEMORATIONS MEMORABLE.

AS PUBLIC SERVICE WORKERS, WE HAVE, ONCE MORE, AN OPPORTUNITY TO DEMONSTRATE TO THE GENERAL PUBLIC OUR INNOVATIONS AND STRIDES WE HAVE MADE TOWARDS SERVICE EXCELLENCE.

EMPOWERING A CITIZEN-CENTRIC PUBLIC SERVICE CALLS FOR INNOVATIVE MINDSETS AND CRITICAL THINKING. IT CALLS FOR CONTINUOUS LEARNING AND LEADERSHIP DEVELOPMENT. IT CALLS FOR EMBRACING ETHICAL BEHAVIOUR AND LEVERAGING EMERGING TECHNOLOGIES.

I, THEREFORE, URGE ALL PUBLIC SERVICE WORKERS TO CONTINUE BEING PROFESSIONAL AND HARD WORKING AS WE DELIVER SERVICES TO OUR PEOPLE.

IT IS NOW MY HONOUR AND PRIVILEGE TO DECLARE ALL ACTIVITIES LEADING TO THE COMMEMORATION OF THIS YEAR'S AFRICA PUBLIC SERVICE DAY OFFICIALLY LAUNCHED.

I WISH YOU ALL SUCCESSFUL COMMEMORATION OF THIS YEAR'S AFRICA PUBLIC SERVICE DAY.

MAY GOD BLESS OUR PUBLIC SERVICE.

MAY GOD BLESS OUR COUNTRY, ZAMBIA.

MAY GOD BLESS OUR CONTINENT, AFRICA.

I THANK YOU.